

Request for DCUSA Party feedback September 2025

ENA Supplier Fuse Upgrades project

Purpose of this Document

The purpose of this document is to seek Party feedback from industry participants on the ENA Supplier Fuse upgrade Project.

To respond to the questions posed in “Feedback Request” section of this document, please complete the RFI response form found in **Attachment 1**.

Summary

The project is designed to be a national wide programme with the aim to train Meter Equipment Managers (MEMs) and Safe isolation providers (SIPs) to perform a fuse upgrade in order to accommodate any additional load resulting from the installation of a low carbon technology or from a request for a property extension.

During a past Standard Issues Group (SIG) meeting in November 2024, the ENA went on to state that the decarbonisation of customer’s homes remains a key focus in the transition to Net Zero and that this project would support this transition.

It was also noted that due to high demand for these new carbon neutral technologies being requested, DNOs could be at risk of being a barrier to the uptake of heat pumps and electric vehicle charge points with installations highly dependent on the successful upgrade of domestic supplies.

The aim of this project is to aid how the industry tackles this high demand, and to support the industries transition to Net Zero.

Attachment 2 (“Information for the RFI-V2”) highlights a range of other benefits this project could deliver to energy market. A summary of these benefits are below.

- No need for a DNO engineer to perform a site visit
- Faster for customers,
- Politically beneficial
- Better customer service

In order to seek industry participants views on the project, and how it could potentially progress, it was agreed to issue an RFI to DCUSA party members and interested parties.

Feedback Request

The ENA and DCUSA are keen to seek DCUSA Party views on the following:

- (1) In what ways do you communicate to DNOs? For what purposes you are using these systems and what are their benefits? Currently, we have identified the DTN and ENA Connect Direct as potential mechanisms for audit trail and we are keen to get your views on these systems or any others that we may not be aware of.
- (2) What are the benefits and challenges of the work under the proposed scope?
- (3) Do you see appetite within your organisation to take this work forward considering the proposed scope?
- (4) To support improvements in the customer journey, we propose that the costs associated to the purchase of the impedance loop testing, the cost for metering tails (supply and install) and the cost for purchasing the fuse are covered by the wider industry. Would you be willing to proceed on that basis?
- (5) Do you have any other questions?

Please respond to the above questions by completing the consultation response form found in Attachment 1.